



Customer focused. Built on values.

Case Study

Location: Milwaukee, WI

Industry: Industrial

Scope: Process Piping, Plumbing, HVAC, Service

Contract Amount: Ongoing Maintenance



MillerCoors Milwaukee

Buildings: Five buildings on brewery campus

Owner: MillerCoors

Contract Type: Time & Material

Website: www.grunau.com

MillerCoors

Grunau Company's service and maintenance team and MillerCoors have a working partnership that has spanned over five decades, starting when they were still called Miller Brewing Company and building new breweries throughout the country.

The many years of cooperation between the two businesses have produced a long-term relationship that is built on trust and effectiveness. Some Grunau technicians are assigned to work exclusively at the MillerCoors corporate campus in Milwaukee, offering quick and efficient responses to any process piping, HVAC or plumbing emergency. In addition to many other tasks, Grunau technicians annually install filters on a Miller holiday when the facility is closed, a job that would otherwise be scheduled over four weekends. With Grunau working on that day, Miller is able to avoid the overtime expense associated with turning off all the equipment on weekends.

Grunau's continual reliable maintenance has allowed them to be a primary service vendor for MillerCoors and the first to be called whenever there is a problem.

"Grunau was involved in the construction of many of our buildings and their continued involvement in the day-to-day operation of the facility continues to benefit Miller. The relationship our two companies have enjoyed over the years is a testimony to the trust factor we have established and the values that we share. The personal involvement by Grunau's management ensures a very high level of customer satisfaction."

Tom Blaedon, Corporate Facilities Manager, MillerCoors



Process piping to brewing tank